

Dear Occupational Provider,

We are a workers' compensation carrier for **Company Name**. As the workers' compensation carrier and partner with **Company Name**, we have some specific requests of your clinic. Third Coast Underwriters, as their workers' compensation carrier, would like each policyholder's profile to reflect the following relative to workers' compensation related issues:

EXAMINER NAME is the designated claim examiner for all workers' compensation claims for **Company Name**, within the effective dates of their policy. Please forward a copy of all intake forms, status reports, dictations, and notices to Brad's attention electronically, as soon as the notes become available.

EXAMINER NAME

Third Coast Underwriters

P.O. Box 40721

Lansing, MI 48901

Direct Line: /Cell:/ Fax:

E-Mail: (PLEASE ADD to the Auto-Notifications list.)

- **EXAMINER NAME** should be contacted to authorize or direct:
 - Specialist referrals
 - Approve and schedule diagnostic studies (MRI's, CT-Scans, EMGs, etc) through One Call Medical
 - Physical or occupational therapy (*Third Coast Underwriters examiners will authorize reasonable, necessary and related therapy. However, from a utilization perspective, therapy will be authorized up to a stated number of treatments subject to the provision that therapy is disallowed when the patient ceases to make objective improvement in strength and/or range of motion. Therapy will not be authorized for pain alone.*)
- Injured workers should be seen only by occupational medical doctors (not physician's assistants, unless it is an unavoidable exception).
- We want continuity of care; meaning to the extent possible, follow up appointments for re-checks should be made with the same physician.
- The dedicated claim examiner should be contacted by the physician on the initial appointment, and whenever an "issue" arises downstream.
- **Return to Work or transitional work restrictions should always be addressed. The enclosed Company's return to work status report should be completed at every appointment.**
- **Please avoid unnecessary prescribing of prescription drugs. Example: Can the patient be prescribed ibuprofen OTC tablets instead of an 800 mg prescription?**

Enclosed is a copy of the Third Coast medical authorization and communications release in English and Spanish. If the injured worker does not arrive a signed medical release, please have the injured worker complete the release for your files (and send a copy to us) when they are doing their intake forms.

Thank you in advance.

Brad Schmitt