# Accident Investigation Packet

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Third Coast Underwriters is a division of AF Group and its subsidiaries. All policies are underwritten by a licensed insurer subsidiary of AF Group.

# Accident Investigation Checklist

# If there is a serious trauma or emergency medical condition, take the employee for immediate medical treatment or call 911.

Have the accident scene and/or equipment involved preserved.

If the medical condition is not an emergency, complete the investigation and take the employee for treatment to a designated occupational clinic for examination, treatment and drug and alcohol testing pursuant to company policy.

• Inform the physician that the company will attempt to accommodate modified duty work, if restrictions are needed, and ask the physician to address the injured employee's work capabilities and/or restrictions.

### [ ] MAKE SURE ANY EVIDENCE IS PRESERVED:

- Save all equipment that failed that may have contributed to the incident
- $\cdot\;$  Take photos of the scene or condition
- $\cdot$  Do NOT throw away or discard evidence
- Do NOT have equipment repaired that failed until the claim is fully investigated by Third Coast Underwriters

### [ ] EMPLOYEE ACCIDENT REPORT:

- Have the injured employee explain and show you (if possible) how, when, where and why they were injured
- Identify any witnesses
- Was there an unsafe condition that caused or contributed to the loss?
- Make sure you understand exactly what the injury/injuries are
- Repeat everything back to the employee in a summary, so you make sure you have understood correctly
- Have the injured employee write down what happened on the Employee Accident Report (in the injured worker's own words)
- Review the report with the employee to make sure it is consistent with what you learned from the interview, including a list of all specific body parts injured (ex: left or right, upper or lower, etc.)
- Discuss any discrepancies with the employee to understand where any disconnect occurred in your interview. Then have the employee amend their report as appropriate, to be consistent with your discussions.
- All written statements should be completed by the employee in their own words, signed and dated
- ] WITNESS STATEMENT (Follow the same process for any witnesses.)
- ] SUPERVISOR ACCIDENT INVESTIGATION SUMMARY
- [ ] MEDICAL COMMUNICATIONS RELEASE
- [ ] PROVIDE FIRST FILL FORM TO INJURED WORKER AFTER PAPERWORK IS COMPLETED

### Report the injury to 3CU

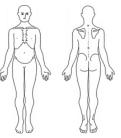
# Employee's Report of Injury (To be filled out by the injured employee)

Your Name:(First Middle Last):		Your Employer's Name:	
Address:(Street # Street Apt # / RR#)			
Address:(City State Zip Code)			
Date of Birth:			
Telephone #: Home()	Personal Cell()_		_Work()
E-Mail Address:	Emergency Contact:_		_ Phone: ()
Height: Weight: Man	rital Status:		-
Circle the highest level of education com	pleted: GED High School Diplor	ma Associates Degree Fo	our-year Degree Graduate Degree
Where did you complete your highest lev	vel of education?		
List any other training or education:			
Do you have any children? (Y/N)	If yes, provide their name(s) a	nd date(s) of birth	
Are you financially responsible for anyor	ne else? (Y/N) If yes, state	whom you are responsible	for and why:
Can you read in English (Y/N) S	panish (Y/N) Polish (Y/N)	Other:	
Date of hire:	Occupation:		_ Foreman:
Are you a member of a union? (Y/N)	If yes, what union are you a mer	nber of?	
How long have you been a member of the			
Weekly wage:			
			Is the O/T mandatory? (Y/N)
			[)
Did you have a second job at the time of y		•	
If yes, provide the name, address and tele			
Are you self employed or own your own	business: (Y/N) If yes, pl	lease state the nature of you	ar business and company name:
If you are losing time from that employe	r, who is it and what are your ear	nings?	
Were you injured as a result of your emp	loyment with the above named e	mployer? (Yes/No)	
Date of injury:	Day of the week:		Time of injury:
			/ou report it to?
What were you doing at the time of your	' injury?		
What supervisor told you to do what you			
If no one told you to perform the activity	you were doing at the time of yo	our injury, why were you doi	ng it?
Where did the injury take place? (address	s, job name, and exact location at	the address)	
What would have prevented the injury?			
If you were going to perform the same ta	ask again, state what you would d	o differently and why:	
List anyone, other than your employer. w		your work at the time of th	e injury:

#### Accident Investigation Packet

Did a failure of a tool or device cause your injury? (Y/N) \_\_\_\_\_ If yes, explain what the item was, whom it belonged to, who gave you \_\_\_\_ permission or directed you to use it, how it failed, and state where the item is now:

List any unsafe conditions that contributed to your injury, if any:\_\_



Draw an arrow pointing to any direct traumas. Place an "X (s)" where you have pain, and describe the type of pain next to the affected area(s). What part(s) of your body was injured? (List ALL body parts injured) \_\_\_\_\_

Describe the type/nature of injury to each body part injured: \_\_\_

Did you previously injure any of these body parts? (Y/N)\_\_\_\_\_\_ If yes, state what body part was injured, what the previous diagnosis was, and when you were discharged from care for each condition: \_\_\_\_\_

State with whom you treated for each condition: \_\_\_\_

List all physicians and facilities names, addresses and phone numbers that have treated you for this injury: \_\_\_\_\_\_

Who is your primary treating physician? (Name, Address, Phone #) \_\_\_\_\_\_

Were you hospitalized?	Where?	How long?	
Has any physician restrict	ed you from wo	orking in any capacity as a result of this injury? (Y/N)	If yes, were you placed on restrictions or
authorized completely off	of work?		
How long? From	to	Do you have a possible return to work date? (Y/N)	_When?
When was your first docto	or's appointmer	nt? Last Appointment date?Next appo	ointment?
Did you present your doct	or's note to you	ur employer? (Y/N) If yes, on what date did you prese	ent it and to whom?
Did any physician ever pla	.ce a permanen	t restriction on you? (Y/N) If yes, list the restriction place	d on you, state who placed the restriction, and
when:			

Have you ever filed for workers' compensation benefits before? (Y/N) \_\_\_\_\_\_ If yes, list the state where you filed for benefits, the employer you worked for at the time, and what the injury was that you sustained? \_\_\_\_\_

List any underlying health problems you have that may complicate your recovery; such as diabetes, hypertension, etc.

Have you ever had an MRI or CT-Scan? (Y/N) \_\_\_\_\_\_ If yes, on what body part(s), where were they performed, when were they performed, and what were the findings? \_\_\_\_

(Outside earnings earned while receiving workers compensation benefits from us must be immediately reported to Third Coast Underwriters. Promptly report any restrictions placed on you to your employer so they may attempt to accommodate your restrictions. Advise your physician that he must address what work you are capable of performing, or what restriction is required, if any, at every appointment.) I certify I have read the information on this sheet and have answered the questions fully, truthfully and to the best of my knowledge. Date:

Signed:\_

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

# Medical Communications Authorization

I unconditionally authorize all medical doctors, licensed physicians, medical practitioners, surgeons, doctors of osteopathy, chiropractors, any medical related facilities, insurance companies, other organizations, corporations, institutions, or persons that have any records, knowledge or information, including my mental or physical health, history, condition or welfare, to supply all such information to my employer and its insurers, including Accident Fund Insurance Company of America, Accident Fund General Insurance Company, Accident Fund National Insurance Company, United Wisconsin Insurance Company, CompWest Insurance Company and Third Coast Insurance Company, their third party claims administrators, attorneys, consultants, nurses and vendors which may participate in the evaluation and recruitment of information to determine my entitlement to benefits under any workers compensation or occupational disease acts, or in the coordination of medical or vocational rehabilitation. This authorization includes, but is not limited to, the furnishing and delivery of reproduced or photographic copies of notes, reports, records, intake form and films.

I expressly authorize any treating physician or other medical care provider to communicate orally or in writing with the above described entities regarding my past, present and future care and treatment, and to any other issues including but not limited to my diagnosis, prognosis, the causal connection of any injury or condition of ill being to my employment, treatment plan, nature and extent of injury, and my ability to work. I hereby waive any doctor-patient privilege resulting from any consultation, examination, or treatment with or by you, and any relevant regulations under the Health Insurance Portability & Accountability Act. In addition, any treating physician or medical provider is authorized to review and discuss any additional records, films or information provided to them.

I understand that the persons, organizations or above referenced entities that I am authorizing to share and communicate my information to may not condition treatment, payment, enrollment in a health plan or eligibility for health care benefits based on my decision to sign this authorization. I know that federal law may not protect my information once it is disclosed, and that my information may be shared with someone else after it is disclosed. I understand I have the right to rescind this authorization at any time, and that revocation of this authorization must be made in writing. I know that any communications or actions made prior to the revocation of this authorization will not be impacted by a revocation.

A photocopy of this authorization shall be as valid as the original. This release will remain valid for the duration of my worker's compensation or occupational disease claim, unless expressly rescinded in writing. I understand that after signing this authorization, I will be provided with a copy of it.

I have read and understand the information contained in this medical and communications release.

Social Security Number:	Date of Birth:
Signature:	Date:
Print name:	
Address:	

Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

# **Declination of Treatment**

It is our policy to provide prompt and appropriate medical treatment to employees for work related injuries. There are situations that arise where notice of an injury may be made, and formal treatment is not necessary.

When an employee reports a work related injury, the injury will be documented and treatment will be offered. An employee may indicate a preference not to have formal medical treatment. In the event that an employee declines medical treatment, we will have the employee sign this document indicating that they declined medical treatment. The company will continue to monitor the resolution of the complaints or injury until the time that the condition has been completely resolved. The employee will be asked to sign off that the condition has completely resolved.

In the event that a condition is not improving readily during the monitoring period, or should the condition worsen, the employee will be sent for an evaluation to make sure the condition is properly addressed. There may be situations where an employee is sent for a medical clearance examination following their report of injury, even though the injured employee has declined medical treatment.

Date of Injury:
Injured Employee's Name
Supervisor's Name:
Body Part(s) Injured:
I am declining medical treatment at this time. Should my condition worsen or should I change my mind regarding treatment, I know I must inform my supervisor immediately. Date:/
Injured Employee's signature:
Supervisor's Signature:
My injury/injuries have completely resolved. Date:/
Injured Employee's signature:
Supervisor's Signature:

# Supervisor's Accident Investigation Summary

Your Name, Address, Phone:
Project name and location:
How long have you been on this job site?
How long has the injured employee been on this job site?
Injured worker's name & phone :
Occupation of injured employee:
Name of union and local #:
Injury date & time: Nature of injury (cut, broken bone, etc.):
Part(s) of body injured (be specific):
Did the employee return to work (Yes or No) Date returned
How many days of work were missed?
State exactly where the accident occurred:
What task was the employee performing at the time of the accident?
Was the employee doing what he was supposed to be doing at the time of accident? (Yes or No) Explain:
Did the employee utilize all safety equipment and follow all safety procedures at the time of loss? (Yes or No) Explain:
Did another employee, someone or something else cause or contribute to the accident because of improper procedure, failure to follow protocol, use of equipment, or equipment failure? (Yes or No) Explain:
Had the employee been given proper instructions? (Yes or No)
Was he following those instructions? (Yes or No)
Is there anything you will do differently as a supervisor as a result of this accident?
List names, addresses and phone numbers of all witnesses:

Signature: \_\_\_

Date: \_\_\_\_\_

# Witness Incident Report

Witness name:
Witness phone #:
Witness address:
Who was injured?
Date/Time of the incident:
What is your relationship to the injured employee?
Did you actually see the incident happen? (Yes or No)
What did you see or hear?
Describe fully how accident occurred: (including all relevant events that occurred before the incident)
How could this incident have been prevented?
Describe the nature of the injuries sustained by the injured employee?
Did the employee utilize all safety equipment and follow all safety procedures at the time of loss? (Yes or No) Explain:
Did another employee, someone or something else cause or contribute to the accident because of improper procedure, failure to follow protocol, use of equipment, or equipment failure? (Yes or No)? Explain:
Witness Signature: Date:

The witness should complete and sign the document.

Do not include information you did not see or hear yourself.

# Witness Incident Report

Witness name:   Witness phone #:   Witness address:   Witness address:   Date/Time of the incident:   What is your relationship to the injured employee? Did you actually see the incident happen? (Yes or No)
What did you see or hear?
Describe fully how accident occurred: (including all relevant events that occurred before the incident)
How could this incident have been prevented?
Describe the nature of the injuries sustained by the injured employee?
Did the employee utilize all safety equipment and follow all safety procedures at the time of loss? (Yes or No) Explain:
Did another employee, someone or something else cause or contribute to the accident because of improper procedure, failure to follow protocol, use of equipment, or equipment failure? (Yes or No)? Explain:
Witness Signature: Date:
The witness should complete and sign the document. Do not include information you did not see or hear yourself.



Founded in 1912, AF Group (Lansing, Mich.) and its subsidiaries are a premier provider of innovative insurance solutions. Rated "A-" (Excellent) by A.M. Best, AF Group is a nationally recognized holding company conducting business through its brands: Accident Fund, United Heartland, CompWest and Third Coast Underwriters.

## Workers' Compensation Temporary Prescription ID Card



## To the Injured Worker:

On your first visit, please give this notice to any pharmacy listed on the back side to speed the processing of your approved workers' compensation prescriptions.

Questions or need assistance locating a participating retail network pharmacy? Call the Express Scripts Patient Care Contact Center at 866.499.1903.

#### Atención Trabajador Lesionado:

En su primera visita, por favor entregue esta notificación a cualquier farmacia enumerada al reverso para acelerar el procesamiento de sus recetas aprobadas de compensación para trabajadores (según las pautas establecidas por su empleador).

Si tiene cualquier duda o necesita ayuda para localizar una farmacia de venta al por menor participante de la red, por favor llame al Centro de Contacto para Atención a Clientes de Express Scripts, al 866.499.1903.

## To the Pharmacist:

Express Scripts administers this workers' compensation prescription program. Please follow the steps below to submit a claim. Standard first fill shall not exceed a 14-day supply or a cost of \$150. This form is valid for up to 30 days from date of injury (DOI). Limitations may vary. For assistance, call Express Scripts at 866.499.1903.

#### Pharmacy Processing Steps

- Step 1: Enter BIN number 003858
- Step 2: Enter processor control WC
- Step 3: Enter the group number as it appears above
- Step 4: Enter the injured worker's nine-digit ID number
- Step 5: Enter the injured worker's first and last name
- Step 6: Enter the injured worker's date of injury

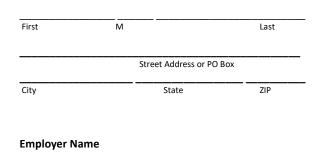
/	Express Scripts	
	ID#:	
	Your SSN is your temporary ID number; present to the pharmacy at the time prescription is filled. You will receive a new ID number shortly.	
	Date of Injury:// MM/DD/YYYY	
	Group #: KQTA	
	Employee Date of Birth:///	/

**Thank you** for using a participating retail network pharmacy. Even though there is no direct cost to you, it's important that we all do our part to help control the rising cost of healthcare.

*Please see other side for a list of participating retail network pharmacies.* 

**To the Supervisor:** Please fill in the information requested for the injured worker.

#### **Employee Information**



### **Participating Retail Network Pharmacies**



#### A & P

Acme Pharmacy Albertson's Albertson's/Acme Albertson's/Osco Albertson's/Sav-On Amerisource Bergen Anchor Pharmacies Arrow Aurora **Bartell Drugs** Bigg's Bi-Lo **Bi-Mart** BJ's Wholesale Club Brooks **Brookshire Brothers Brookshire Grocery** Bruno Carrs Cash Wise Coborn's Costco Cub CVS D&W Dahl's Dierbergs **Discount Drugmart** Doc's Drugs **Dominicks** 

**Drug Emporium** Drug Fair Drug Town Drug World Eckerd **Econofoods EPIC** Pharmacv Network FamilyMeds Farm Fresh Farmer Jack Food City Food Lion Fred's Gemmel Giant **Giant Eagle** Giant Foods Hannaford Harris Teeter H-E-B Hi-School Pharmacy Hy-Vee Jewel/Osco Kash n Karry Keltsch Kerr Kmart **Knight Drugs** Kroger LeaderNet (PSAO)

Longs Drug Store Major Value Marsh Drugs Medic Discount Medicap Medistat Meiier Minvard NCS HealthCare Neighborcare Network **Pharmaceuticals** Northeast Pharmacy Services Osco P & C Food Markets Pamida Park Nicollet Pathmark Pavilions Price Chopper Publix **Quality Markets** Raley's Randalls Rite Aid Rosauers **Rx Express** RXD Safeway Sam's Club

Sav-On Save Mart Schnucks Scolari's Sedano Shaw's Shop 'N Save Shopko ShopRite Snyder Stop & Shop Sun Mart Super Fresh Super Rx Target **Texas Oncology Srvs** The Pharm Thrifty White Times Tom Thumb Tops Ukrop's United Drugs **United Supermarkets** Vons Waldbaums Walgreens Walmart Wegmans Weis Winn Dixie



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